

**CEPACC Membership Update
September 16, 2010**

Sisters & Brothers,

Due to the acceptance of the tentative agreement, there are now a number of initiatives that have to be implemented such as the Sales Incentive, Labour Pool, Remote Call Monitoring, Term Workforce, Combination & Community Technicians.

The Union and the Company will begin discussions the week of September 28th to determine an implementation plan. Over the next several months, as this plan progresses, we will keep you informed.

In solidarity,

Penny Fawcett

Noel Pauley

Mary Croke

Phil Briffett

Chuck Rouse

Joyclin Coates